

### Get on our Mailing List

Four times each year Willows SeniorNet makes a registration packet available to those on our mailing list. This includes class offerings and all information needed to register .

To get on the mailing list, complete an application at [snlcsj.org/willows](http://snlcsj.org/willows) or fill-in the information below. Mail to SeniorNet, c/o Willow Glen Community Center, 2175 Lincoln Ave., San Jose, CA 95125 or drop off at the Center Office.

First Name \_\_\_\_\_

Last Name \_\_\_\_\_

Street Address \_\_\_\_\_

City \_\_\_\_\_ Zip \_\_\_\_\_

E-Mail \_\_\_\_\_

Phone \_\_\_\_\_

Check one or both. Send me registration packet via:

E-mail, or  Hardcopy

*We do not share personal information.*

6/18/2017/LMG



**Are you in touch?  
We'll show you how!**

### SeniorNet Learning Center

*Willow Glen Community Center  
2175 Lincoln Avenue (at Curtner)  
San Jose, CA 95125  
Bus route #64 Lincoln & Curtner  
Route #26 Curtner & Radio*

Willows SeniorNet is part of the national SeniorNet network. Learn more about the Network at [www.seniornet.org](http://www.seniornet.org) .

#### Additional support for Willows SeniorNet Provided by:

- City of San Jose, Dept. of Parks, Recreation and Neighborhood Services
- eBay Give Team
- IBM Volunteer Outreach Council
- IBM Community Impact Grant Program
- John and James L. Knight Foundation
- SeniorNet Willows Students and Staff

**SeniorNet**  
Willows Learning Center  
San Jose, CA

**Computer & Technology Classes for Adults 50+**



*Serving the San Jose Senior Community since 1994.*

**Non-profit 501 (C) (3)**

**Have a question? Send an email to [Seniornet.willows@gmail.com](mailto:Seniornet.willows@gmail.com) or call 408-371-3999**

**[www.snlcsj.org/willows](http://www.snlcsj.org/willows)**

## Frequently Asked Questions

### **What is Willows SeniorNet Learning Center?**

Willows SeniorNet Learning Center San Jose is a 100% volunteer, nonprofit organization that provides low-cost, high-quality instruction in Computer literacy and skills to adults age 50+ in a supportive learning environment.

Since 1994, more than 15,000 people have taken classes with us. For more information, visit our website: <http://www.snicsj.org/willows>.

### **What Courses are taught at Willows SeniorNet?**

Our courses include introductory classes for beginners and advanced computer users, including the latest Microsoft Windows operating system; how to set up and use your iPad, iPhone, Android tablets, and smart phones; how to manage and protect your computers and tablets, and more.

There are 17 workstations in the classroom for student use. All instruction is hands on. Lessons are demonstrated and projected on a large screen making it possible for students to follow along with the instructor.

Coaches are in the classroom to provide individual assistance when needed.

Classes are 2 hours in length, one day a week for 4 or 8 weeks. The one-day workshops are 2 hours; times and days vary.

Check our website for the next schedule of classes [www.snicsj.org/willows](http://www.snicsj.org/willows) or to be added to our mailing list.

### **Is Willows SeniorNet part of a larger organization?**

Yes, we are part of the National SeniorNet Network. Students need to be members of the national organization to take classes with us. Annual dues are \$44 a year, \$33 for renewals, payable at registration. The one day 2-hour workshops do not require SeniorNet membership.

### **How do I Register?**

Those on the mailing list will receive notification of date, time and courses available for an upcoming session. If you are not on our distribution list, you can pick up a copy of the *registration packet* at the Willow Glen Community Center office.

Ability to get into a class is based on a random drawing (lottery) of place numbers in the lowest to highest sequence.

There are **3 ways to register:**

**1) Mail-in registration:** Print and fill out the form in the *registration packet* and mail to SeniorNet, c/o Willow Glen Community Center, 2175 Lincoln Ave., San Jose, CA 95125; or drop it off at the Willow Glen Community Center office before the deadline.

2) **Online** at [www.snicsj.org/willows](http://www.snicsj.org/willows). You will sign-up using PayPal. No PayPal account is needed and there is no additional cost to the student.

3) **Drop-In** —This is for you if you

- Need help signing up
- Need advice on what classes or workshops to take
- Have questions about the classes offered
- or can only pay in cash.

Drop-in day and time will be announced in the *registration packet*.

### **What is the Cost?**

8-week classes, \$20; for 4-week classes, \$15; workshops, \$10. Fees are payable upon registration. Fees are refunded to the student if a class is full or cancelled.

## Student Resources

### **Open Lab**

Held on Wednesday afternoons from 2:00 to 4:00 PM. Students can practice their lessons with the help of coaches.

### **Technology Users Group Meetings**

Every 2nd Monday of the month, except summer months and when the center is closed. Invited speakers discuss current technology issues, trends and other topics of interest to seniors. We provide ample time for Q&A.